

## **Program Operations Analyst Human Resources Division**

Berkeley Lab's <u>Human Resources Division</u> has an opening for a Program Operations Analyst. Working under the direction of the HR Shared Services Business Process Manager, this position will provide ongoing program and project coordination support for several key initiatives.

## What You Will Do:

- Research, interpret, analyze and synthesize requirements and data with minimal oversight.
- Draft, edit and proof a variety of project, program and process documentation, including process flow documents, training materials, presentations, reports and correspondence.
- Coordinate with Program Managers, Project Managers, Subject Matter Experts (SMEs) and stakeholders to collect and analyze information and resolve problems, issues and concerns.
- Monitor and coordinate scheduling and task performance under the direction of the project team.
- Support Change Management activities in coordination with the project team.
- Perform assessments and causal analysis by applying various analytical tools to investigate and analyze issues and risks; identify causes of issues; develop/recommend corrective actions; and evaluate implementation of corrective actions.
- Perform analysis of issues, risks, and program, process and metrics performance through the collection, monitoring, analysis and synthesis of performancerelated data for reports and presentations.
- Perform database management/administrator duties for various databases including entering and updating data, reconciling data, ensuring data quality, developing and running reports, following up with and/or providing information and solutions to stakeholders.

Please apply by close of business on October 20, 2018.

## For more information, please contact:

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Lawrence Berkeley
National Laboratory
(Berkeley Lab) is
seeking exceptional
and motivated
individual to join our
Human Resources
Division.



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